Question 1:
What is the most significant factor affecting trust in the government and the public service?

- Broad economic and social conditions: 6%
- Society’s expectations of government: 15%
- Political partisanship and instability: 55%
- Changes in media and how people communicate: 19%
- Technology and disruption: 5%
Question 2:
How can leaders in the public service preserve trust in government?

- Better promote the good work of the public service: 6%
- Provide more frank and fearless advice to government: 17%
- Work closely with the community and NFP sectors: 15%
- Engage directly with citizens through collaboration and co-design: 61%
Question 3:
What attribute is most needed in the public service to build greater trust with the community?

- Better communication and citizen engagement (39%)
- Delivering better services, including digital channels (16%)
- Greater leadership, diversity and inclusion (14%)
- More transparency in government services (9%)
- More agility to meet the changing needs of society (22%)
Pick one word that describes today and enter it into your device.